

Thames Water essential information



- 1.** Thames Water aim to support customers in vulnerable circumstances during interruptions to their water supply and with ongoing issues such as specific communication requirements.

Find out if you're eligible and register to receive free Priority Services:

Visit: thameswater.co.uk/extrasupport

Call: Extra Care Team 0800 0093652 Monday to Friday, 9am-5pm

Email: ecs@thameswater.co.uk

- 2.** We're always here for our customers who may be struggling to pay their bills. To find out more, visit: thameswater.co.uk/support
- 3.** To report a leak: 0800 3169800